



PATIENT BILL OF RIGHTS

Integrated Acupuncture Services strives to provide the highest quality of services for the patients we serve. Our patients are partners in the healthcare process.

- A patient is entitled to treatment that is delivered with understanding, assurance, reinforcement, hope and compassion.
- A patient is entitled to a “Notice of Privacy” for their Protected Health Information.
- A patient is entitled to be seen as close as possible to the scheduled appointment time.
- A patient is entitled to professional and well-developed skills from the acupuncturist.
- A patient is entitled to a Report of Findings regarding their care and recommended Treatment Plan.
- A patient is entitled to the time to explain the benefits of AOM procedure and care.
- A patient is entitled to a second opinion when diagnosis is unclear.
- A patient is entitled to be advised of any risks involved with treatment planned, as well as any individual procedures, including the risks and consequences of no treatment.
- A patient is entitled to re-evaluation visits.
- A patient is entitled to a clean and sterile environment.
- A patient is entitled to receive a receipt for each payment.
- A patient is entitled to access their Protected Health Information upon written request.